



COVID 19: VISITOR POLICY YOAKLEY HOUSE **(Updated July 21)**

Michael Yoakley's Charity will do all it can to prevent the spread of the Covid 19 virus and to protect residents and staff. The following policy has been developed to allow safe visits with residents. Government instruction will be followed including the stopping of visits if necessary.

GENERAL GUIDELINES:

- Yoakley staff have the responsibility of keeping all residents and staff safe and well. Any instructions they issue to visitors in order to ensure the safety and wellbeing of all must be complied with.
- Visits should be for no longer than 1 hour except by special arrangement with management e.g. the visitor has travelled a long way, resident's birthday, end of life.
- Visitors must not attend if they have any symptoms of Covid 19 or feel unwell.
- All visitors will have their temperature checked on entry and if 38' or above will be refused entry.
- If a resident needs assistance they should press the call bell for staff to attend to them (visitors should refrain from assisting residents with personal care).
- Toilet facilities and refreshments are not currently available to visitors.
- Visitor areas will be cleaned with antiviral cleaner between visits.
- Items brought in by visitors should **not** be handed directly to the resident but should be given to staff who may keep them aside to ensure no surface contamination is passed to the resident.
- One child aged under 2 may attend in addition to the total number of visitors
- Children aged 3 – 18 are counted within the total number of visitors allowed. They may only come into the resident's room if they have a negative LFD test on site.
- The resident has the right to refuse to attend the visit.

Visits must be pre booked for a specific day and time. There are 4 options:

1. Bedroom Visit:

- Family members or friends may visit 1 resident but only 2 persons at a time.
- Visitors will need to take an LFD test on site and wait for a negative result before being admitted to the building. Proof of LFD negative test taken elsewhere on the day of the visit may also be accepted at management discretion. (A positive test would result in further testing being necessary and the visitor would need to return home immediately for up to 14 days of social isolation).
- PPE – gloves, apron, mask - must be worn by visitors at all times in the building even if the LFD test is negative.
- Physical contact should be kept to a minimum.

2. Screened (Training Room) Visit:

- Indoor visits may take place in our training room which is divided by a screen and has separate access for visitors and residents.
- This can be for any 4 visitors (not necessarily the nominated persons) from the same household.
- PPE is not necessary and visitors may remove their masks once in the room.

3. Garden Visit:

- If the weather is suitable, visits may take place in the garden. There is a solid roof gazebo where resident and relatives can sit with social distancing, or the relative can sit outside and the resident inside speaking through a window. Other designated areas for visiting are available.
- 2 metre distancing will apply wherever the visit takes place
- Garden visits will be for up to 4 visitors including children
- Visitors should not touch the resident.

4. Portal Visit:

- Anyone can book a video call using Facebook Messenger or Whatsapp via our Facebook Portal which can be take to the resident's room.

Resident Outings:

Residents are now permitted to go out with one of their nominated contacts. Permission will be at management discretion. At present, outings should be to an outdoor venue e.g. the seafront, a park, outdoor eating venues. Residents should not be going inside to eat, into shops or into houses. This will be reviewed as the easing of lockdown progresses.

IF WE HAVE SUSPECTED COVID19 CASES IN THE BUILDING OR HAVE BEEN CONTACTED BY THE TRACK AND TRACE SERVICE TO DO WITH SUSPECTED INFECTION CONTACT BY STAFF OR RESIDENTS, WE RESERVE THE RIGHT TO CANCEL VISITS OR OUTINGS AT THE LAST MINUTE

Signed:

Dated: July 2021

Care Manager