**VISITOR GUIDELINES – Yoakley House**

Visits must be pre booked for a specific day and time. This is for a maximum of 2 people ideally from the same household visiting 1 resident.

If you come from different households please try to keep 2 metres from each other as well as the resident.

The resident has the right to refuse to attend the visit.

If the weather is suitable visits will take place in the garden with appropriate distancing. If not we will use our training room which has separate access for visitors and residents.

Visits should be for no longer than 1 hour.

You should not visit if you feel unwell.

Visitors will have their temperature checked on entry and if 38’ or above will be asked not to come in.

Please do not touch the resident.

Please try not to lean towards them to show them something such as a phone screen.

Please do not give the resident anything – we can take gifts from you and disinfect before we put them in their rooms.

If a resident needs assistance get then to press the call bell

Toilets are not currently available for visitor use – sorry

No pets and no small children for now please – it is hard to prevent them going to the resident for cuddles

**IF WE HAVE SUSPECTED COVID19 CASES IN THE BUILDING WE RESERVE THE RIGHT TO CANCEL VISITS AT HE LAST MINUTE**